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Trust House tenants' newsletter

July 2026

A new home, a new start

Adrienne Hay will be among the first tenants to move into new Trust House homes being built in Masterton.

Her new home in Lansdowne will have flatter access to better support her independence and mobility.

Adrienne has had joint replacements, so staying active is an important part of her daily routine.

She walks regularly and is looking forward to enjoying nature walks close by in the Lansdowne Trails, as well as having safe local streets for her daily exercise.

She has lived at Marchbank Place, Masterton, for the past five years, where she has been part of a close-knit tenant community. It is one of several sites being redeveloped by Trust House to provide modern homes for tenants.

Adrienne was shocked at first when she was told she and the other tenants would need to move.

"There was a period of adjusting and waiting until the next steps became clearer. We understand it's a big project that takes time."

The tenants at Marchbank Place have worked closely with their tenancy manager to explore their housing options, including viewing properties that they were considering moving to.

Most of them are now relocated into other Trust House homes in Masterton that meet their needs. Adrienne and a small number of others will move in the coming months.

Her new home is one of eight brand new houses at 8-10 Matai Street, with more Trust House homes to be built across the road. Adrienne says she is excited to be part of a new community in Lansdowne.

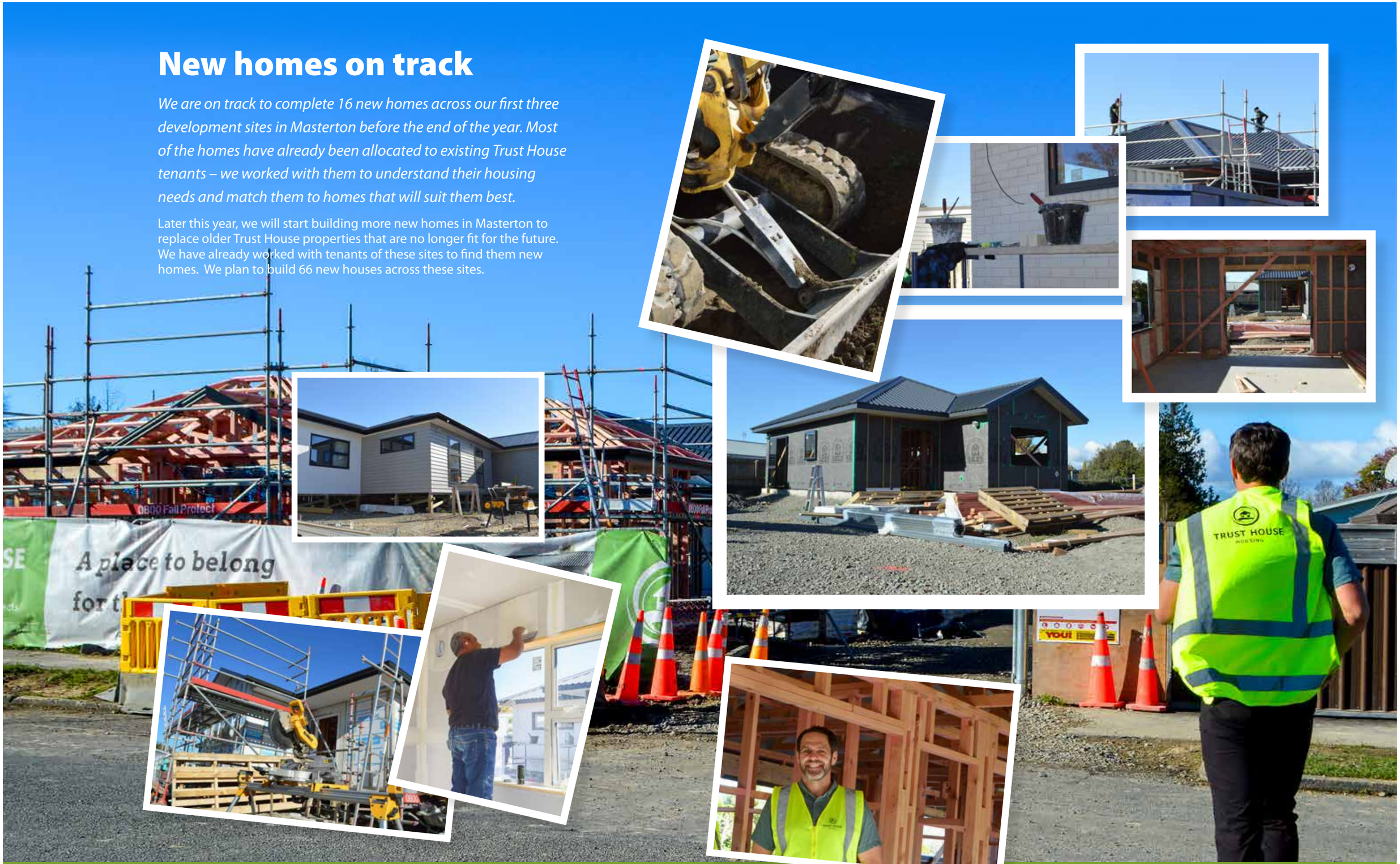
She has lived in Masterton for 18 years and has strong community connections through her volunteer work and involvement in local life.

For Adrienne, the move is both a practical improvement in her quality of life and a continuation of her long connection to Masterton, where she plans to remain active in her community in the years ahead.

New homes on track

We are on track to complete 16 new homes across our first three development sites in Masterton before the end of the year. Most of the homes have already been allocated to existing Trust House tenants – we worked with them to understand their housing needs and match them to homes that will suit them best.

Later this year, we will start building more new homes in Masterton to replace older Trust House properties that are no longer fit for the future. We have already worked with tenants of these sites to find them new homes. We plan to build 66 new houses across these sites.



Find out more here:

Holmes Construction is making great progress on the new Trust House homes in Masterton at Matai Street, Short Street and Kaka Street – as these photos show. Kenny Gilbertson, Trust House's General Manager of Construction (pictured above), says he's stoked with the progress and is looking forward to getting more new homes built later this year.

Spot fire risks at home

House fires are more common in the colder months. As temperatures drop, we rely more on heaters, fireplaces and electric blankets to stay warm. This is when fire risks can creep in at home. Here are three fire safety reminders to keep you and your whanau safe.

1

Heaters

It is tempting to hang winter laundry near a heater. But clothing placed less than a metre away can quickly become a fire risk.

Remember: A metre from the heater

2

Hot ashes

Fireplace ash holds heat for up to 5 days and may start a fire if not handled properly. Always soak ash with water in a metal bucket before binning it.

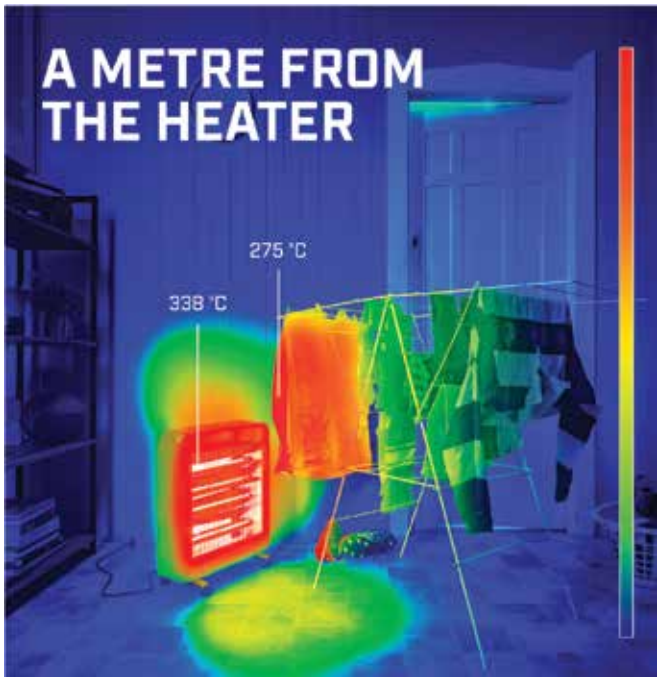
Remember: Cool ash before your stash

3

Electric blankets

Check your electric blanket before you use it. If you feel unusually hot patches, or if it is more than five years old, replace it now.

Remember: Check the heat before you sleep



Take the fire quiz and sort your home fire safety

Thanks to our friends at Fire and Emergency New Zealand for sharing these messages to keep us all safer this winter.