



The Trust House Limited accounts for 2021/22 upon which these reports are based are complete but due to delays caused by the Covid-19 lockdowns they have not been audited.



PHOTO CREDIT: Te Kura Kaupapa Māori o Wairarapa

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Nā tō rourou, nā taku rourou, ka ora ai te iwi

With your food basket and my food basket, the people will thrive

DIRECTORS REPORT

Year ending 2021/22

Principal Activities

Trust House Limited is a community enterprise that owns and operates business units in the Wairarapa, Porirua, Tararua and Flaxmere regions. Management services were provided to Trust House Foundation.

Trust House's shareholding comprises:

- Masterton Licensing Trust 94.26%
- Flaxmere Licensing Trust 3.97%
- Flaxmere Licensing (Charitable) Trust 1.77%

The Group owns and operates business units including:

- Community Housing estate with 478 homes to rent or awaiting renovation and the management of 18 Papakainga homes.
- Licenced premises hotels, restaurants, bars and bottle stores.
- · A hydro-electricity scheme.

Results for the Year ending March 2022

It was again a positive years trading resulting in profitability of \$6.91m. We are pleased to report generally an improvement in the performance of our business outlets despite the complications of COVID-19.

Cash flows (as detailed in the following table), and profits (detailed in the Operational Review) were sound and the financial position remains strong.

TABLE 1: CASH FLOWS GENERATED

YEAR	\$M
2022	8.734
2021	8,775
2020	7.784
2019	7.414
2018	6.813

Grant Distribution

The grant distribution for the year was \$4.27m (excluding and donations sponsorship) whereby local community representatives make the initial recommendations for grants to be made to not-for-profit organisations in their area.

Trust House Foundation then approve, seek more information, or decline the recommendations. All the Regional Net Proceeds and advisory committees have established priorities for their communities and there is a high degree of openness, accountability, and consultation.

The various reports in this document detail the distributions made to each community in which we trade.

Directors of the Company and Remuneration

The Directors, and the remuneration paid to them for the year ended 31 March 2022 was:

DIRECTOR	APPOINTED	\$
J W Kershaw (Chairman)	Appointed 2007	52,000
	Retired 2022	
D B Henry (Chair, Audit	Appointed 2005	34,000
Committee)		
L M Griffiths	Appointed 2013	32,000
M Antonio	Appointed 2017	24,000
(Appointed Chair April 2022)		
S Campbell	Appointed 2019	32,000
T Kennerley	Appointed 2020	24,000
	TOTAL	198,000

Relationship with Shareholders

There are strong links between the various Trusts and Trust House Limited.

There is an agreement with the shareholders that:

- Business plans will be presented in March each year for the financial year beginning 1 April.
- Reports on key events and trading compared to business plan targets will be presented quarterly.
- · Annual accounts will be presented in July.
- Consultation will be undertaken during the annual appointment of two Directors.
- Discussion will occur on all major transactions and, where necessary, shareholder approval sought

Auditors

The Office of the Controller and Auditor-General has once again appointed Audit New Zealand to conduct the audit of Trust House Limited and its associated licensing and charitable trusts. Audit fees paid to Audit New Zealand for the year ended 31 March 2022 were \$108,127 for Trust House Group.

Still concerning, is the delay of Audit NZ to audit our financial accounts in a timely manner.

Audit and Risk Committee

The members of the committee are DB Henry (Chairman), L Griffiths, JW Kershaw and S Campbell. The Committee met 5 times during the year.

Use of Company Information

The Board received no notice during the year from Directors requesting to use Company information received in their capacity as Directors, which would not have otherwise been available to them.

Share Dealing

No Director acquired or disposed of any interest in shares in the Company during the year.

Interest In Transactions

No Director is interested in any transaction (as defined by Section 139 of the Companies Act 1993) or proposed transaction with the Company.

Trust House Limited is a registered community-housing provider and as such, we are endeavouring to get as many of our tenants eligible for Income Related Rent (IRR). As at 31 March 2022, 55% of our tenants were in receipt of Income Related Rent (IRR). Tenants who qualify should have more disposable income available to them.

We have had another solid year to 31 March 2022 despite the impacts of COVID-19.

Receiving the wage subsidy from the government took the heat-off the company making drastic staff cuts. Directors are of a view that the company remains financially strong so that Trust House Limited may offer tangible support to the communities in which we conduct business and generate revenue.

Our grants distributions at \$4.27m were up on the previous year given less trading disruptions from COVID-19. Together with our Charitable Donations at \$60k and Sponsorship at \$172k, we have distributed a total of \$4.5m for the year ending 31 March 2022.

Our hope to attract

meaningful financial assistance from government to assist in the construction of social housing (which would reduce housing register numbers) has not eventuated. Developing three sites that were readied and tendered for construction is underway.

A deliberate steering to re-balance the focus and culture on housing is starting to pay off. Undertaking an extensive survey on tenant wellbeing, developing new and growing existing sector relationships and investing in new leadership reflects a change and right direction for the company.

The skillset needed to oversee an eclectic collection of assets presents challenges. Despite this, we promptly set up a business unit to service the substantial school lunch contract with Ministry of Education. The ongoing delivery of this contract is critical as we expect the lingering effects of global pandemic to cause disruption to our businesses.

Looking Ahead

Our results tell us that we are doing a lot of things right. However, we cannot afford to be comfortable. Our community and future demands that Trust House survives and thrives in a changing and uncertain world. Invoking the well-being model Te Whare Tapa Whā in a business that also sells gaming and alcohol products is challenging yet complements the strict harm mitigation programmes we have in place.

Signs of the times highlights that our governance model has been focussed on the bottom line and we are working on a new model for the future Environmental, Social, and Governance ESG criteria are a set of standards for a company to account to socially conscious shareholders, consumers and stakeholders would suggest this is the new and right governance framework for Trust House.

The improved standards and critical skillset that the Board demands of our management team is the same expected of the THL Board.

I am grateful to our community for your ongoing support and commitment to the thriving future of our community enterprise, Trust House.

Kia ora rawa atu MENA ANTONIO

CHAIR- FOR THE DIRECTORS OF TRUST HOUSE LIMITED



OPERATIONAL REVIEW 2021/2022

As was the case the previous year, COVID-19 significantly influenced business performance in 2021-2022 financial year.

Not withstanding the disruption and the loss of hospitality trading opportunities particularly during the second half of the year, the group performed solidly. Most segments have performed at or above their budgeted forecast resulting in our bars and restaurants as well as Copthorne; delivering acceptable levels of profit.

Management acknowledge that the positive results are a combination of factors including:

- · Strong trading results in the first half of the year
- Staying true to our strategic intent
- Prudent cost management
- Delivery of the Healthy Lunches in Schools contract with the Ministry of Education

Despite the interruptions, it is pleasing to report that the Trust House Group has posted a net profit of \$6.96m in 2021-2022. This result is testament to the hard work and commitment demonstrated by our trustees, our directors, our staff, our business partners, and a very loyal customer base.

Management and the Board met in November 2021 to commence the 2022-2023 budget planning process. As part of the process, we made some subtle changes to our vision, purpose, and values statements. In response to the ongoing COVID-19 disruption, which intuitively will become more normalised over the coming year/s, the company's strategic framework was modified to embrace Sir Mason Durie's Te Whare Tapa Whā philosophies.

The re-alignment of our strategic drivers will further advance the overall performance of our company by acknowledging that if we deeply care and look after our "people" - then they will look after our businesses.

It is pleasing to note that economic info-metrics released by MBIE, recognise Wairarapa as one of New Zealand's best performing regions and so we are optimistic that despite the threat of ongoing challenges and disruption, we are well placed to deliver solid results in coming years. In regards to our various market segments, the following summaries are provided:

Housing

Owning and operating 478¹ public houses with an average age of 60 years is both challenging and rewarding. During the year, the company commissioned external support to undertake a full survey of our properties. This project will take at least 18 months to complete and result in a comprehensive asset management plan that will form the basis for management decisions in the future relating to both capital and operational expenditure.

The process of increasing our rents to better align with market rates continued during the year. Just over 55% of our tenants now receive the income rent related subsidy. We are



optimistic that conversion of a further 40% will occur during 2022-2023.

Our total reinvestment in housing for 2021-2022 was \$1.30m. This aligns well with our long-term strategy to increase reinvestment in our housing assets.

In terms of housing crisis solutions, we had anticipated that Trust House would work closely with government entities like the Ministry of Housing and Urban Development (MHUD) and Kāinga Ora during the year to increase supply. Unfortunately, very little has resulted from the numerous talks between the parties. Our engagement with Māori whanau trusts continues as a number of new papakāinga projects emerge across both Hawke's Bay and Wairarapa.

The scale and speed of the supply side recovery will depend on the availability of capital, builders, and building materials. While other housing providers list land as an obstacle to progress, one of our strategies is to better optimize our current sections through the install of cost effective modular homes. On a positive note, we plan to complete three new build projects in 2022-2023. The total value of the projects is circa \$5m. The net result on completion is that we create 12 new homes.

The below table details the cash generated by "Housing" within the context of the overall Group performance. The result reflects "Housings" fair allocation of central office costs and interest. Intuitively, the central costs would be significantly higher if the division was to establish as a stand-alone entity.

	GROUP 2021/2022		GROUP 2020/2021	
	Rest of THL	Housing	Rest of THL	Housing
	\$	\$	\$	\$
Revenue	26,649,968	7,260,489	23,538,049	6,639,669
Cost of sales	(5,064,052)		(4,104,552)	-
Gross profit	21,585,916	7,260,489	19,433,497	6,639,669
Operating expenses	(17,405,599)	(3,579,203)	(14,182,098)	(3,100,812)
Operating profit	4,180,317	3,681,286	5,251,399	3,538,857
Finance costs	(109,504)	(847,880)	(109,520)	(825,880)
Finance income	4,082	-	1,500	-
Net finance costs	(105,422)	(847,880)	(108,020)	(825,880)
Net operating profit	4,074,895	2,833,406	5,143,379	2,712,977
Housing improvements		(1,300,595)		(1,253,430)
Net profit after housing improvements	4,074,895	1,532,811	5,143,379	1,459,547
Add back				
Depreciation/amortisation	1,725,315	50,097	1,776,083	53,932
Impairments/(reversal of impairments)	-	-	(911,765)	-
Total non-cash expenses	1,725,315	50,697	864,318	53,932
Cash generated	5,800,210	1,583,508	6,007,697	1,513,479



Hospitality Sector

This segment was hardest hit by COVID-19 and the subsequent restrictions applied by the government's mandates. While profit is important – equally important is that our staff received support during the mandate disruptions. Harm minimization and creating a great customer experience are at the forefront of how we deliver our various products and services.

Our gastro bar Farriers continues to be one of the region's most popular restaurants. In fact, during the first half of 2021-2022, all of our outlets received great customer support. While the mandates and staff absenteeism post the arrival of Omicron in August put pressure on our businesses, moving resources between venues coupled with continuity planning allowed the company to trade through the difficult period.

Looking forward, management acknowledge that caution and care will still be required in 2022-2023 and beyond as other variants of the virus potentially emerge.

Copthorne Hotel, Wairarapa

The 2021-22 year provided ongoing challenge for Copthorne with business travel, large events, and conferences significantly reduced. Measures put in place did offset some of the impact of the cancellations and postponements, and there is cautious optimism based on regional retail data that the Wairarapa will continue to out-perform other regions across New Zealand.

Several times during the year, extensive refurbishment work scheduled for the hotel - required deferral. Mandate restrictions and contractor availability being the key drivers. Completing the full re-roof of the hotel will occur in 2022-2023. The value of this project is approximately \$2m.

Despite the challenges, Copthorne has performed solidly during the year.

Kourarau Hydro Scheme

The hydro scheme is fast approaching 100 years of operation. Despite its vintage, the scheme continues to perform well, with annual profit favorable to budget. Replacement of a high voltage circuit breaker is planned for next year, while options around establishing a new public access route at the 'top lake' are being considered in consultation with the adjacent landowners.

Healthy Lunches in Schools

Securing the contract with the Ministry of Education (MoE) was very timely and opportunistic given the arrival of Omicron. The contract allows us to better optimize our kitchen assets and resulted in the creation of 30 new jobs.

We are currently providing more than 3300 lunches per day across 17 schools. The current contract has an end date of December 2023. Early indications are that the contract will be extended beyond 2023. The focus for management is to [1] ensure we continue to deliver high quality; nutritional and affordable food to schools and [2] we prudently manage the relationship with the MoE to ensure we remain their preferred supplier.

Financial Performance

SALES

Table 1

YEAR	\$M	
2018	28.3	
2019	29.3	
2020	30.4	
2021	30.2	
2022	33.9	

The increase in sales in 2022 compared to previous year results from:

- Exceptional trading in first half of the year
- · School lunch program,
- · Omicron wage subsidy
- House rental uplift resulting from new IRRS conversions

GROUP SALES



PROFIT AND RATIOS

Table 2

\$M	2018	2019	2020	2021	2022
Net profit	11.136	12.480	11.115	65.663	*35.545
before					
donations					

*Includes:	\$M
Changes in fair value of commercial property	207, 362
Changes in fair value of residential property	28,379,405
	28,586,767

The 2022 Group profit was down on the previous years' results given the revaluation of our housing assets.

Remedying the supply side of the housing equation will take considerable time, which intuitively means our house assets will remain in high demand.

Table 3

YEAR	2018	2019	2020	2021	2022
Equity (net worth) - \$m	67.2	75.6	82.5	146.0	177.2
Equity Ratio (%)	73.3	76.6	75.7	84.9	87.3
THF Grants (net) - \$m	3.81	4.09	4.22	3.02	4.27
THL Donations - \$m	0.04	0.03	0.04	0.03	0.06
THL Sponsorships - \$m	0.34	0.26	0.25	0.19	0.17

In terms of the table above, the increase in grants in 2022 reflects favorably to 2021. Less COVID-19, trading disruption is the primary driver here. The result is comparative to 2020.

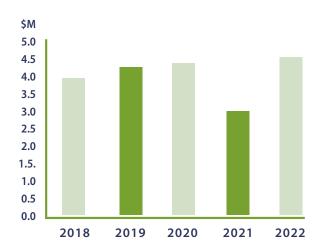
COMMUNITY GRANTS

Table 4: major grant recipients Regions

RECIPIENT	PROJECT	AMOUNT
Destination Wairarapa Inc	Promoting environmental, cultural and social wellbeing in the Wairarapa	\$150,000
Papawai Pa	Purchase of kitchen equipment for renovated facility	\$22,000
The Wairarapa Community Health Trust	Purchase of medical equipment for the Wairarapa DHB	\$120,000
Tawa Intermediate School	Assisting with costs to build a new Cultural and Sports Centre	\$100,000
Wellington City Mission Anglican Trust Board	Remove carpet and replace with lino in Wardell Wing at Kemp Home and Hospital	\$60,869
Upper Hutt Women's Centre Inc	Staging of the annual Remutaka Trust Upper Hutt Spring Festival 10 Sep 22	\$19,000
Flaxmere College	Assisting with costs of landscaping new school rebuild	\$40,000
The Cranford Hospice Trust	Assisting with salary costs for 24/7 specialist palliative care nursing	\$34,622

NOTE: There were 411 grants approved for distribution during the year.







HEALTH AND SAFETY

Trust House as a responsible employer adopts an 'our people come first' philosophy to health, safety, and wellbeing. We are pleased to report that there were zero notifiable injuries suffered during the year. However, 12 staff reported minor injuries that required 1-5 days off work. The majority of these injuries are categorised as minor sprains or strains.

On a positive note, significant progress was made to advance our Health and Safety systems and processes largely through new technology including the GOSH mobile app. The Board of Directors receive regular reports on our health and safety initiatives as required under the HSWA 2015 legislation.

RISK MANAGEMENT

Our Risk Policy and Risk Register is subject to a full review in quarter two of 2022-2023. In between the full review, management and the Board regularly evaluate individual strategic and operational risks to ensure the priorities listed are correct and the controls remain fit-for-purpose. These reviews occur 5-6 times per annum.

To ensure there is synergy between policy and operational actions, management and staff are required to undertake field visits to ensure there is alignment of processes and supporting evidence.

Looking to 2022-2023, the company is seeking further improvement in how we manage health, safety, and wellbeing, and how we provide risk guidance and focus through our policies and register.

OUR PEOPLE

We continue to invest in the training and development of our people with \$80,000 allocated in 2021-2022 to management and leadership, enhancing the customer experience, cyber security and regulatory compliance programs.

As we navigate our way through and hopefully out of COVID-19, one of the biggest challenges for all businesses will be staffing.

A key initiative for next year and beyond is development of the Trust House Culture that follows the principles of Te Whare Tapa Wha whereby all those associated with the company genuinely care for each other, where diversity and inclusion are celebrated, and the culture is value-based and not driven by compliance.

SUSTAINABILITY

There is increasing pressure globally and nationally for communities and companies to operate more sustainably and to adopt an Environment, Social and Governance (ESG) approach to business. As a community owned company, we have to be committed to a sustainable future and to improving the social, economic, and environmental wellbeing of the community.

To date we are only scratching the surface of commitment through our current support of recycling initiatives and efforts to reduce our energy consumption and carbon footprint. Sustainability is a long-term game, accompanied with a lot of uncertainty. Companies might be required to develop new frameworks or invest in new technologies, unsure of the returns and implications. Trust House will seek external support in late 2022-2023 to understand how we as a group can better perform in this area.

CONCLUSION 2021-2022

Despite the ongoing disruption of COVID-19 compounded by the emergence of the Omicron variant in August, the Group's various operations performed solidly in 2021-2022.

Regularly checking our performance protects the business against any financial or organizational problems. Ultimately, it helps lower process costs, reduces risks, improves productivity, and assists the organisation to deliver on its purpose and vision.

Looking forward, we refreshed the company's vision and purpose statements, values, and strategic imperatives. We agreed to adopt Sir Mason Durie's Te Whare Tapa Wha model as a framework for promoting our re-worked strategy. The outcome of this commitment will be the creation of a high performing work environment and value-based culture where health, safety, wellbeing, performance and reward are at the centre of all that we do.

The Trust House Foundation (THF) plays an integral part in supporting hundreds of organisations across the company's footprint through its grant process. The number of grant recipients and total value of grants approved is favourable in comparison to the previous 4 years. According to feedback received from many recipients, they would struggle to exist without the support that THF provides, particularly during difficult times.

In conclusion, Trust House Group has on-balance performed exceptionally well. The performance is attributable to the efforts of those that diligently and skilfully perform their duties, including trustees, directors, management and staff. It also reflects the strong customer base that we have built-up over the years across our operating footprint.





Pukemanu Bar, E10 and Bottle O - Martinborough

Legends Sport Bar - Porirua

Kourarau Hydro Electric Scheme - Gladstone

























TRUST HOUSE FOUNDATION 2021/2022

The Foundation has class 4 gaming venues from Hawkes Bay to Wellington and we are committed to giving back to the communities from which the funds are raised.

To do this we have four Regional Net Proceeds Committees whose members are voted in by their communities. These committees recommend grants to the Foundation. As the committees are made up of locally elected people, they have knowledge of their communities and are able to ensure the funds go to worthwhile projects.

GRANTS BY REGION

AREAS	GRANTS AWARDED
Flaxmere	\$418,939
Remutaka	\$180,223
Porirua	\$1 551 248

TOTAL \$4,584,509

\$2,434,099

Every year we grant funding to hundreds of initiatives that make living in our communities more social, more interesting, healthier and safer.

OUR GAMING VENUES

Masterton

Greytown Hotel Kuripuni Sports Bar & Tab Post Office Hotel, Pahiatua **Rimutaka Sports Bar** The Farriers Bar & Eatery

The Flax **Legends Sports Bar** The Pukemanu Bar & Eatery **Jackson Street Bar** 888 Sports Bar



TRUST HOUSE FOUNDATION TRUSTEES















Jock Kershaw (Chair) Mena Antonio

Lucy Griffiths

Litea Ah Hoi

Tom Jones

Karl Taucher

Bert Lincoln

Grants For the year ended 31 March 22

ORGANISATION	GRANT	ORGANISATION	GRANT
Access Radio Wairarapa Charitable Trust	14000	Corinna School.	50000
Adventure School	10000	Country Village Heaven	20000
Age Concern Flaxmere Inc	25000	Crisis Pregnancy Support Wairarapa Trust	7500
Age Concern Wellington	10894	Cycle Safe Porirua	3000
Akatarawa Scout Group	8000	Cystic Fibrosis Association of New Zealand	1713
All Kiwi Sports Club Inc	110000	Dalefield Hockey Club	19000
Alzheimers Society Manawatu	6000	Dalefield School Board of Trustees	5000
Alzheimers Wairarapa Inc	15000	Destination Wairarapa Inc	150000
Aotea College	16594	Digital Seniors	15000
Aphasia New Zealand (Aphasianz) Charitable Trust	5000	Diocese of Palmerston North - CPOH	2000
Aratoi Regional Trust	57500	Discovery School	6624
Arohanui Hospice Service Trust		Divine River Ltd	
Arts Inc Heretaunga Inc		Dress for Success Wellington	
Asert-Tatou Development Trust		Dressage Wellington	
Asthma New Zealand Inc		Dsport	
Athletics Masterton Inc		East Coast Rugby Football Club Inc	
Autism New Zealand Inc.		Eketahuna Tui's Womens Hockey Team	
Autism Wairarapa Charitable Trust		English Language Partners NZ Trust - Porirua Centre	
Barnardos New Zealand		Environmental Education for Resource Sustainability Trust	
Basketball Hawkes Bay Inc.		Epilepsy Association of New Zealand Inc	
Big Brothers Big Sisters of Hawke's Bay		Eventing Wairarapa	
Big Buddy Mentoring Trust		Expressions Arts & Entertainment Centre	
Birchleigh Polo.		Featherston Amateur Wrestling Club Inc.	
Birthright (HB) Child and Family Care Trust		Featherston Booktown Trust	
		Featherston Cricket Club Inc.	
Birthright Wellington Inc			
Bishop Viard College		Featherston Heritage Complex Society Inc	
Bowls Wairarapa Inc.		Featherston Hockey Club Inc	
Brain Injury Association (HB) Inc.		Film Talks	
Brandon Intermediate Board of Trustees			
Bush Childrens Day Trust		Flaxmere Baptist Church Community Trust	
Bush Netball Club		Flaxmere College.	
Bush Sports Club Inc.		Flaxmere Community Patrol	
Cancer Society of New Zealand Hawkes Bay Centre Inc		Flaxmere Mana Wahine Softball	
Cancer Society of New Zealand Manawatu Centre Inc		Flaxmere Maori Wardens	
Cannons Creek Opportunity Centre		Flaxmere Planning Committee	
Cannons Creek School		Giants Softball Club	
Cannons Creek Youth Charitable Trust		Girlguiding New Zealand	
Capital Zone Basketball Trust		Gladstone Netball Club.	
Carterton Playcentre		Gladstone Rugby Football Club Inc	
Carterton Rugby Football Club Inc		Gladstone School Board of Trustees	
Carterton Tennis Club Inc		Gladstone Womens Hockey Club	
Castlepoint Golf Club Inc		Glenview School	
Castlepoint Racing Club Inc		Golden Shears International Shearing Championships Society Inc	
CCS Disability Action Wairarapa Inc		Graeme Dingle Foundation Hawkes Bay	
Celtic Marist Netball Club		Graeme Dingle Foundation Wellington	
Central Wairarapa Indoor Bowls Association	7000	Greytown Bowling Club Inc	
ChangeAbility Inc		Greytown Little Theatre Society	
Choirs Aotearoa New Zealand Trust		Greytown Netball Club Inc	
Citizens Advice Bureau Hastings Inc		Greytown Sport & Leisure Society Inc	16000
Citizens Advice Bureau Porirua Inc	12730	Hastings Art and Culture Trust	
College Sport Wellington		Hastings District Council	25000
Community Budgeting Trust (Wairarapa) Inc	2000	Hastings Group Riding for the Disabled Assn Inc	5000

GRANTS CONTINUED

ORGANISATION	GRANT
Hastings Hibernian AFC Inc	2500
Hawke's Bay Multisports Club	1844
Hawkes Bay Rugby Football Union Inc	12000
Heart Kids Wellington	5000
Henley Trust 2003	5000
Heretaunga Players Inc	2185
Heretaunga Women's Centre	4000
House of Science NZ Charitable Trust	2500
House of Science Wairarapa Charitable Trust	10000
Hutt Valley Gun Club	5000
IHC New Zealand Inc	5500
It Takes Time	3000
Jazz in Martinborough	3275
Judgeford Golf Club Inc	7600
Kahungunu Ki Wairarapa	7000
Kahutara Parents and Citizens	10000
Kapi-Mana Music Festival Charitable Trust	4927
Kerry Fundraisers	2000
Kidz Need Dadz	2000
King Street Artworks Inc	55000
Kuranui College Board of Trustees	10000
Lakeview School Board of Trustees	14000
Lansdowne Cricket Club Inc	4000
Leg-Up Trust	25000
Leukaemia and Blood Cancer New Zealand	3000
Life Education Trust North Wellington	20000
Life Education Trust Wairarapa Tararua and Central Hawkes Bay	3000
Lions Club of Mana Charitable Trust	7000
Lions Club of Martinborough Charitable Trust	1000
Literacy Aotearoa Charitable Trust	10000
Literacy Aotearoa Charitable Trust - Masterton	4000
Lymph Info Trust	1500
Mahinawa Specialist School and Resource	4125
Makoura College Board of Trustees	30000
Mana College	
Mana Pacifica Sports Club	3771
Mana Special Needs Childrens Trust	20000
Mana Volunteer Coastguard Inc	15000
Manaaki Ki Wairarapa Community Trust	5500
Manawatu Rugby Football Union Inc	2500
Maori Basketball New Zealand Inc	10000
Marist Old Boys	5000
Marist Rugby Football Club Masterton Inc.	5000
Martinborough Motor Cycle Club Inc	6000
Martinborough Music Festival Trust	6500
Martinborough Rugby Football Club Inc	
Martinborough Squash Club Inc	7000
Martinborough Toy Library	
Mary Potter Hospice	
Masterton Bowling Club Inc	
Masterton Christian Fellowship Trust	6500

PRGANISATION	GRANT
Nasterton Community Church	2500
Nasterton Community Toy Library Inc	2000
Nasterton Croquet Club	3000
Masterton District Brass Band Inc	11000
Masterton District Council	
Nasterton Family Education and Support Centre	12000
Nasterton Foodbank Inc	20000
Nasterton Golf Club	4000
Nasterton Intermediate School	10000
Nasterton Loved 4 Life Chapter 11	4000
Nasterton Racing Club Inc	
Masterton Senior Citizens & Beneficiaries Assn Inc	7000
Nasterton Squash Rackets Club Inc	6000
Nasterton Theatre Company Inc	
Nobility Assistance Dogs Trust	3000
Nothers Network Wellington Inc	3000
eighbourhood Support New Zealand	6000
etball Wairarapa Inc	35000
ew Zealand Barbarians Tag Football Inc	
ew Zealand Festival	10000
ew Zealand Suzuki Institute Inc	
gati Hamua Te Kohanga Reo	5000
gati Kahungunu lwi Inc	11000
gatitoa Tennis Club Inc	5791
iblick Hall Management Committee	27000
orthern United Rugby Football Club Inc	30000
ourish Trust	3000
Z Blue Light Ventures Inc	1252



ORGANISATION	GRANT
NZ Council of Victim Support Groups - Wairarapa	
NZ Council of Victim Support Groups Porirua	
NZ Council of Victim Support Groups Upper Hutt	
NZ Nuffield Farming	
NZ Organisation For Rare Disorders	
NZ Riding For The Disabled Association Inc	
Ocean Beach Kiwi Surf Life Saving Club Inc	8487
Omahu Huia Rugby League Club	
One Voice Community Services Trust	
Opaki Netball Club	
Outward Bound Trust of New Zealand	19200
Pacific Connection Choir Inc.	6800
Pacific Heat Sports Club	
Pae Tu Mokai O Tauira Inc	2000
Paharakeke Sports Club Inc	2000
Pahiatua Fishing Carnival	
Pahiatua Golf Club Inc.	30000
Pahiatua Senior Football Club	
Papawai Marae Kaumatua Housing Trust	20000
Papawai Pa Committee	22000
Paremata Plimmerton RFC	20000
Parkinson's New Zealand	18320
Partners Porirua Charitable Trust.	45000
Parumoana Sports Association	7504
Pauatahanui Pony Club Inc	4500
Pioneer Sports Club Inc	12500
Pongaroa Early Years Inc	
Porirua Basketball Association	26432
Porirua Canoe Kayak Club Inc.	10000
Porirua City Community IT Education Trust Inc	10000
Porirua City Council	72931
Porirua City Junior Cricket Club	1335
Porirua City Tag NZTFI Module Inc	8982
Porirua College Board of Trustees	17511
Porirua East Eagles Netball Club	6000
Porirua Foundation Inc	27000
Porirua Grand Traverse Trust	20000
Porirua Heat Basketball Club Inc	10000
Porirua Living Without Violence	42250
Porirua Menzshed Inc	2200
Porirua Multicultural Council	
Porirua Panthers Netball Club	2230
Porirua Phantoms Netball Club	9998
Porirua Rowing Club	
Porirua Tag NZTFI Reps Inc	5000
Porirua Vikings Rugby League Community Club Inc	
Poto College House Trust	6556
Presbyterian Support Central.	
Presbyterian Support East Coast - Family Works Hawkes Bay (FWHB)	
Prima Volta Charitable Trust.	10000



Rangatahi to Rangatira Carterton	
Rangatahi to Rangatira Charitable Trust	
Rangikura School	
Read NZ Te Pou Muramura Inc	3000
Red Robin Club of Greytown	
Red Star Cricket Club.	
Red Star Hockey	
Riding for the Disabled Association Hutt Valley Group Inc	
Riding for the Disabled Association Wairarapa Group Inc	3500
Rimutaka Inline Hockey Club Inc.	
Riversdale Beach Golf Club.	15000
Riversdale Surf and Lifesaving Club Inc	8748
Road Safety Education Ltd	
Royal New Zealand Foundation of the Blind	6000
Royal New Zealand Plunket Trust	23000
Royal New Zealand Society for Prevention of Cruelty to Animals	10000
Ruamahanga Restoration Trust	30800
Scout Association of NZ - Hutt Valley Gang Show	8000
Shelter Masterton Inc	45000
South Wairarapa Pipe Band	4000
Special Olympics Mana	20000
Spirit of Adventure Trust	6086
Sri Lanka Association of New Zealand (SLANZ) Inc	1000
Sri Lankan Senior Association Inc NZ	2500
St George Rugby League Football Club	10000
St Pius X School	6455
St Teresa's School (Featherston) Board of Trustees	10000
St Theresa's School Board of Trustees	2767
Starjam Charitable Trust	4000
Stroke Central New Zealand Inc	10608
Tamatea Rugby League Club Inc	4000
Taradale Volunteer Brigade	5000
Tararua Aorangi Rimutaka Huts Committee Inc	4300
Tawa Bowling Club Inc	401
Tawa College Board of Trustees	10000
Tawa Hockey Club Inc	6000
Tawa Intermediate School	

ORGANISATION	GRANT
Tawa Progressive and Ratepayers Assn Inc	9877
Tawa Rugby Football Club Inc	10000
Tawa Services Bowling Club Inc	5719
Tawa Squash Club Inc	42820
Te Ha Ora The Asthma and Respiratory Foundation Charitable Trust	10307
Te Kura o Papatuanuku Wairarapa Earth School Charitable Trust	10000
Te Omanga Hospice Trust	2500
Te Tai Timu Trust.	10000
Te Whare Aroha O Nga Mokopuna Inc	2437
The Carter Society Inc	11000
The Cranford Hospice Trust	34622
The Duke of Edinburgh's Hillary Award	3000
The Hawkes Bay Equestrian Park Inc.	3000
The Hearing Association - Hastings Branch Inc	5000
The House of Grace Trust Inc	
The Life Flight Trust	10927
The Mauriceville/Kopuaranga Fair Assn Inc	2000
The Parish of Upper Hutt	12000
The Plimmerton Boating Club	3200
The Scout Association of New Zealand	14000
The Shift Foundation	20000
The Songbirds	1500
The Wairarapa Community Health Trust	120000
The Wellington Multiple Sclerosis Society Inc	1000



The Wellington Sports Education Trust t/a Nuku Ora	10000
Titahi Bay Amateur Athletics Club.	20000
Titahi Bay Tennis Club Inc	4000
Titahi Golf Club Inc	11000
Tokelau Rugby League Inc	15000
Tora Bombora	2500
Toru Education Trust	2000
Trentham United Harrier Club Inc	5000
Trust Porirua City Brass Inc.	8974
Upper Hutt Branch - Royal Forest and Bird Protection Society Inc	5000
Upper Hutt Community Youth Trust	8700
Upper Hutt Smallbore Rifle Club Inc	1845
Upper Hutt Toy Library Inc	2500
Upper Hutt Women's Centre Inc	38000
Vixens Sports Club.	4357
Wainuioru School	3500
Wairarapa Agricultural & Pastoral Society Inc	12000
Wairarapa Arts Festival Trust	25000

ORGANISATION	GRANT
Wairarapa Balloon Society Inc.	
Wairarapa Bush Rugby Football Union Inc	
Wairarapa Citizens Advice Bureau	
Wairarapa College	
Wairarapa Community Centre Trust	
Wairarapa Cricket Association Inc	
Wairarapa Dragon Boat Club Inc	
Wairarapa Endurance and Competitive Trail Riding Club	
Wairarapa Fern & Thistle Pipe Band	
Wairarapa Gun Club Inc	
Wairarapa Harness Racing Club Inc	
Wairarapa Hockey Association Inc.	
Wairarapa Maori Vestry	3000
Wairarapa Mathematics Association	2000
Wairarapa Multi Sports Stadium Trust	27000
Wairarapa Parents Centre Inc.	5000
Wairarapa Pony Club Inc	3000
Wairarapa Racing Club Inc	20000
Wairarapa REAP	19812
Wairarapa Secondary School Sport	5000
Wairarapa Ski Club Inc	6000
Wairarapa Tennis Assn Inc	5000
Wairarapa Track and Field Inc	5000
Wairarapa United Football Club Inc	85000
Wairarapa Vintage Aviation Hub Community Trust	20000
Wairarapa Vintage Machinery Club Inc	7000
Wairarapa Volunteer Centre Inc	3500
Wairarapa Whanau Trust	22000
Wairarapa Women's Centre	4000
Wairarapa Woodworkers Guild Inc	6130
Wairarapa Youth Charitable Trust	40000
Wellington City Mission Anglican Trust Board	60869
Wellington Free Ambulance Service Inc	
Wellington Kart Club Inc	
Wellington North Badminton Association Inc	
Wellington Regional Orchestra Foundation	
Wellington Riding For The Disabled Assn Inc	
Wellington Rugby Football Union Inc	
Wellington Speedway Society Inc	
Wellington Swimming Association	
Wellington Touch Association Inc	
Wellington Volunteer Centre	
Wesley Wellington Mission Inc	
Western Suburbs Football Club	
Western Suburbs Rugby and Sports Club	
Western Suburbs Soccer Club	
Westside Playcentre	
Whaiora Whanui GP Services	
Whanau Manaaki Kindergarten Lansdowne	
Whanau Manaaki Kindergartens - Carterton	
Whitby Bowling Club Inc	
Whitby Tennis Club	
Wings Over Wairarapa Community Trust	
Zonta Club Of Mana	
TOTAL	\$4,584,509

GRANTS BY SECTOR



SENIOR MANAGERS



CHARLES KAKA CHIEF EXECUTIVE OFFICER



CINDY GRANT GM, OPERATIONS & COMPLIANCE GM, COPTHORNE HOTEL



JILL HARRISON



RICHARD SIMMONDS CHIEF FINANCIAL OFFICER



RIK ANDERSON GM, PEOPLE & PERFORMANCE



PATRICK KAY GM, HOUSING & FACILITIES

DIRECTORS



JOCK KERSHAW CHAIR (RET)



MENA ANTONIO LUCY GRIFFITHS TONI KENNERLEY







DAVID HENRY



STUART CAMPBELL

STRATEGIC FRAMEWORK

Late last year the Board and management committed to a refresh of the company's strategic framework.

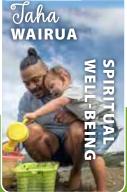
We have adopted the Te Whare Tapa Whā model developed by Sir Mason Durie.



ENHANCING

the well-being of our communities.









WITH: RESPECT, INNOVATION, COLLABORATION, COMMITMENT & EMPATHY

Our purpose is to enhance the well-being of our communities.

OUR VISION IS TO ENRICH AND IMPROVE PEOPLES' LIFESTYLES.





