



Media information

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Trust House confirms new senior roles

A new, smaller senior management team has been confirmed at Trust House Limited following a restructure designed to achieve greater efficiency and flexibility for the community-owned company.

The previous senior team of eight that reported directly to the chief executive has been reduced to four. Two full-time positions were redundant and two roles have moved out of the senior team and into other management roles within the company.

“The senior team now consists of generalist leaders who are responsible for multiple roles that will enable them to better meet the diverse demands of today’s business environment,” Trust House chief executive Allan Pollard said. “Not only will this improve efficiencies and the speed of delivery of changes in the business, but it will also be a more cost effective way of operating.”

The four new senior positions have all been filled from within the company. Former finance manager Richard Simmonds takes on the role of general manager of corporate services. Jerry Crump has moved out of his role as manager of Copthorne Resort Solway Park and is now the general manager of operations and marketing.

Former community support manager Craig Thomson is now the general manager of housing and infrastructure. Cindy Grant, who was previously operations manager, has been appointed general manager of gaming and compliance.

“With the appointment of Jerry Crump to his new role, the hotel manager position became available and we are delighted to have appointed Michelle Kirkpatrick as the new manager of Copthorne Resort Solway Park,” Mr Pollard said. Mrs Kirkpatrick was previously the hotel’s business development manager.

“Of paramount importance to the company is our ability to enhance community well-being through the distribution of surplus profits – this is our core purpose,” Mr Pollard said. “Any changes that we make have this thinking at the top of our minds.

“I am excited by the changes and look forward to working with all of the senior team as we further develop Trust House as an organisation which adds enormous value to our region.”

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